LIMITED PRODUCT WARRANTY

The enPossibilities Limited Product Warranty (the "**Limited Warranty**") in this document covers the products listed in Appendix A attached hereto (the "**Products**"), when a claim for service under this Limited Warranty (a "**Claim**") is made by a Claimant (as defined in Section B, below), provided all of the applicable terms and conditions herein have been satisfied.

A. The Limited Warranty

The enPossibilities warrants that the Products will be free from defects in materials and workmanship within the Limited Warranty Period outlined in Section C, below. This Limited Warranty is subject to the terms and conditions in this document. This Limited Warranty may extend a customer's statutory rights and cannot be construed to diminish such statutory rights.

The Limited Warranty under this document is available on and from June 01, 2026 ("**Warranty Validation Date**"). Unless otherwise agreed in writing, the Limited Warranty under this document does not apply to any Products produced before the Warranty Validation Date. The production date of each product may be determined by its serial number. For the avoidance of doubt, the original terms and conditions supplied with that Product will continue to apply for any Product produced before the Warranty Validation Date.

B. Limited Warranty Eligibility

Who may submit a Claim?

A "**Customer**" is anyone who purchased the Products:
1. directly from enPossibilities, or
2. from an authorized reseller who acquired the Products from enPossibilities legitimately and made no modifications to the Products.

A "**Warranty Holder**" may be:
1. a customer; or
2. a transferee who receives a Product from a Customer and who has followed the proper process outlined in Section F, below, to transfer the Limited Warranty.

A "**Claimant**" may be:
1. a Warranty Holder; or
2. a third party designated by the Warranty Holder for the purpose of submitting a Claim on the Warranty Holder's behalf.

Only a Claimant may submit a Claim. When must a Claim be submitted?

EnPossibilities must receive any Claim within the Limited Warranty Period set forth in Appendix A.

C. Limited Warranty Period, Extended Limited Warranty Period and Products Covered

The Limited Warranty Period commences on the date the Product is sold to the Customer, if the Customer is a person. Otherwise, the Limited Warranty Period commences at the earlier of:
1. the date the Products are commissioned at installation; or
2. six (6) months after the Products are dispatched from the enPrimo manufacturing unit. (as applicable, the **Limited Warranty Commencement**).

The Limited Warranty Period is the time frame from the Limited Warranty Commencement until the applicable Limited Warranty Period expires, as outlined in Appendix A. See the attached Appendix A for details.

The Limited Warranty Period may be extended in accordance with enPossibilities policy, or a written agreement between enPossibilities and the Warranty Holder. If the Claimant applies for an extended Limited Warranty Period (**Above enPrimo 10KW On grid Inverters**), such application shall be received by enPossibilities within the twelve (12) months of the Limited Warranty Commencement, and the application shall be submitted only once. The service scope of the extended Limited Warranty is limited to the replacement or repair of the Products' hardware. For other conditions and details of the extended Limited Warranty, please refer to enPossibilities policy or the written agreement between enPossibilities and the Warranty Holder.

The Limited Warranty Period for any Products that have been replaced or repaired under this Limited Warranty shall be the greater of:

1. the remaining Warranty Period of the defective Product; or
2. three (3) months from repair/replacement.

D. Limited Warranty Claim Procedure

To make a Claim, the Claimant shall promptly notify enPossibilities upon detection that the Products are non-conforming or defective. To determine if the Product is covered by this Limited Warranty, the Claimant shall notify enPossibilities' service department in writing of the issue. Such notice shall include:

1. Detailed information about the defect;
2. Completed Warranty Claim Form, which can be obtained from an enPrimo Service Agent.
3. Product Model (i.e.ENP-GS(1-3)K-S6 and Product Serial Number (i.e.160D72198270017);
4. Copy of the Product invoice; and
5. Copy of the installation report/certificate.

After receiving notice from the Claimant, enPossibilities will determine whether or not the reported defect is eligible for coverage under the Limited Warranty. If enPossibilities determines, in its sole discretion, that the reported defect is not eligible, enPossibilities will notify the Claimant accordingly and will explain the reason why such coverage is not available. See Warranty Exclusions in Section E, below, for details.

Note that the Product label must be completely undamaged and legible and properly attached to the Product. If the aforementioned requirements are not fully met, enPossibilities has no obligations under this Limited Warranty.

If all of the requirements herein are met and the Product is eligible for coverage under the Limited Warranty, enPossibilities shall, in its sole discretion:

1. Provide replacement Product(s); or
2. Instruct an accredited service provider to visit the Warranty Holder's location to repair the defects or provide replacement Product(s); or
3. Direct the Warranty Holder to return the Product(s) to enPossibilities for repair or replacement.

enPossibilities will provide instructions for proper return or disposal of the defective Product. Any replacement provided by enPossibilities may be, at enPossibilities' sole discretion, new or factory refurbished. Any replacement provided by enPossibilities will be at least functionally equivalent in feature, function, and compatibility to the Product. A replacement may have cosmetic defects that have no influence on energy production or safety compliance.

enPossibilities may repair or replace faulty parts at its discretion. If the Products or any parts are replaced by enPossibilities under this Limited Warranty, all of the rights, title and interests in the returned Products/parts shall vest in enPossibilities upon replacement.

The Warranty Holder must return the Products/parts in the original packaging or equivalent. If the replaced Products/parts are not received by enPossibilities within thirty (30) days from the date the Warranty Holder receives the replacement, the Warranty Holder will be charged for the Products/parts at the current price for new Products/parts.

The enPossibilities may, in its sole discretion, elect to ship replacement Products/parts either before or after receipt of the Product, or after prepayment of the value of the replacement Product and delivery costs.

No claim for compensation may be made for any loss of profit or use (including energy that has not been fed into the grid, energy that has not been used for self-consumption, etc.). In no event, whether in contract, tort, or otherwise, shall the maximum compensation for the Warranty Holder's losses caused by a Product exceed the amount paid by the Customer for the purchase of the Products.

enPossibilities shall have no obligation to render on-site replacement services in locations where enPossibilities, in its sole discretion, deems the location or circumstances too risky to render such services.

If any Claim made pursuant to this Limited Warranty is determined to be unfounded (i.e. the returned Product is not faulty), enPossibilities will charge the Warranty Holder for all costs incurred, including but not limited to labour, travel, and delivery to and from the Warranty Holder.

The enPossibilities will notify the Claimant of any costs to be borne by the Warranty Holder before repair/replacement of the Product(s). Such costs must be paid in advance. If the Warranty Holder declines to pay such costs, The enPossibilities reserves the right to withhold repair/replacement services.

Provided the Warranty Holder has been trained by enPossibilities to perform an assembly replacement, enPossibilities reserves the right to send an assembly in place of a replacement.

E. Limited Warranty Exclusions

enPossibilities shall not be responsible or have any liability for failure to fulfil service commitments within the committed period of time when such issues are beyond enPossibilities' reasonable control.

This Limited Warranty does not apply to damage (to hardware or data), costs or fees, or performance limitations/failures related to:

- Access, labour or transport costs;
- Loss or damage occurring whilst in transit
- Items ancillary to installation not supplied by enPossibilities;
- Duties, import/export fees or costs and other general administrative costs;
- Consequential damages including but not limited to loss of revenue
- Fault caused by any other circumstance, event or matter, including another component in the Claimant's photovoltaic system, or any other event, device or appliance at the installation site;
- Defect unable to be identified upon examination of Products at the time of purchase or installation;
- Force majeure, including but not limited to extreme weather, lightning strikes, natural disasters, power surges, fires, pests, wars, etc.;
- Non-conformity with local certification requirements because of their changes during the Limited Warranty Period;
- Actions of third parties, events or accidents outside enPossibilities' reasonable control and not arising under normal operating conditions;
- Normal wear and tear;
- Improper handling, transportation, storage, or repackaging by anyone other than enPossibilities;
- Failure to initially purchase the Products from enPossibilities, or the authorised reseller of enPossibilities;
- Failure to return the replaced Products to enPossibilities or the authorised reseller in time;
- Failure of the Customer to pay in full all amounts owing to enPossibilities by the Customer;
- Expiry of the Limited Warranty Period;
- Failure to comply with Product manuals or other applicable documentation;
- Failure to meet system requirements, including but not limited to ambient environment or external electricity parameter settings, as stated in any applicable written documents;
- Improper system design, including insufficient protection from lightning or other environmental conditions;
- Accident, negligence, misuse, abuse, neglect, or intentional damage;
- Failure to observe safety regulations;
- Improper site preparation, installation, commissioning, or maintenance;
- Failure to have the Products installed correctly by a local grid company qualified installer and as per the installation instructions supplied with the Products or installed by enPossibilities or the authorised

reseller;

- Movement of the Products for any reason after they have been installed (regardless of whether the Products are subsequently reinstalled or moved back to the same location) unless the Products are reinstalled at the same location by a qualified installer and they are stored during any interim period in accordance with the Product manual;
- Repairs or attempted repairs by anyone other than enPossibilities or its authorized representative;
- Products opened, modified, or disassembled without enPossibilities' prior written consent;
- Adjustment, change, or removal of identification marks not in compliance with enPossibilities requirements or instructions;
- Problems in Warranty Holder's premises;
- Use in combination with software, equipment, and batteries not certified and listed on enPossibilities approved list for operation in the applicable territory with enPossibilities Energy Storage Inverter.

This Limited Warranty does not apply to cosmetic defects that do not impact energy production, or degrade form, fit, or function, or Products that were described in a quotation or delivery note as 'ex-display' or 'reconditioned' (A separate Warranty extension may have been issued to cover such Products).

F. Transferring the Limited Warranty

The Limited Warranty may be transferred from the Customer to another party after obtaining enPossibilities' written approval. enPossibilities will initiate the transfer of the Limited Warranty. A transferred Limited Warranty will be valid for the remainder of the Limited Warranty Period. Customer shall discuss the transfer details with enPossibilities to ensure the Limited Warranty is properly transferred and not void or voided.

G. Data Protection

If the Warranty Holder seeks warranty service provided by enPossibilities, the Warranty Holder shall allow enPossibilities to access, collect, and process information related to failure detection, identification, and debugging when providing the services. Such information will only be used to provide warranty services. Because the Warranty Holder is the controller of such information, enPossibilities cannot confirm whether such information contains Warranty Holder confidential information or personal data.

The Warranty Holder shall have sole responsibility and ensure that they will obtain and retain all necessary consent, permission, and authorisation ("**Consent**"), in accordance with applicable legal requirements, for enPossibilities to provide such service, so that enPossibilities will not violate applicable legal requirements, Warranty Holder's privacy policies, or Warranty Holder's user agreements in providing services.

enPossibilities will take reasonable measures to ensure the security of Warranty Holder's information, but enPossibilities is not responsible and shall have no direct or indirect liability related to the acquisition, processing, and/or loss of such information in the process of providing services.

If the Warranty Holder returns Products to enPossibilities, it indicates that the Warranty Holder has backed up any confidential, private, personal, or other information stored in the Products and has completely deleted such information from the Products. It further indicates that the Warranty Holder authorises enPossibilities to transfer the Products to the enPossibilities service centre in other countries for maintenance. The Warranty Holder shall be solely responsible for deleting the above information before delivering the hardware to enPossibilities. The Warranty Holder shall indemnify, defend, and hold enPossibilities harmless from and against any claims, liabilities, obligations, costs, expenses, penalties, fines, confiscations and rulings imposed by any government agency or third party as a result of enPossibilities' failure to comply with applicable laws and regulations in transferring and disposing of the above information.

Appendix A

Standard Limited Warranty
Conditions for India Market Only

Product	Limited Warranty Period
Enprimo Grid-tied Inverter, below 10kw (including 10kw) on Sale	8 Years
Accessories	2 Years